

# CSP Citizen Portal Extended Edition

Go beyond accelerators and build your own fully enabled Web 2.0 Citizen Portal

CSP Citizen Portal Extended Edition collects more than 10 years of experience building productive and intelligent solutions for local and regional governments. With Extended Edition you can access to next generation portals and services saving time and money

## Extended edition of Microsoft CSP Citizen Portal

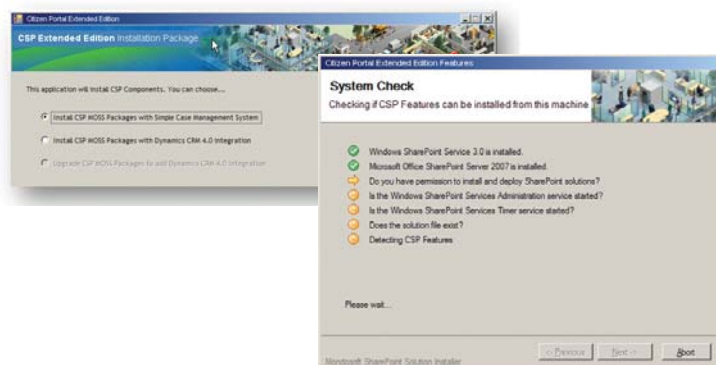
Built by the creators of the Microsoft Citizen Service Platform core framework, the CSP Citizen Portal Extended Edition allows municipalities and regional governments reducing time to market and costs for having a powerful Citizen Portal.

Based on CSP core platform and built on top of Microsoft Office SharePoint Server 2007, Extended Edition goes beyond an "accelerator" approach and provides the market with a competitive solution.



## Installation and Configuration

Citizen Portal Extended Edition lets you configure and build your Citizen portal with a simple configuration process and an "easy to use" set up wizard.



# Hundreds of municipalities and regional governments trust on CSP Citizen Portal Extended Edition

## Key Issues

Spenta Consulting has built Citizen Portal Extended based on its experience building solutions for hundreds of municipalities and having in mind key issues like:

- **Municipality needs:** get the portal structure, contents and services you actually need, neither more nor less.
- **Law compliance and transparency:** digital certificates, time stamping, compliance with information data protection policies and auditing.
- **Accessibility:** European and world wide laws drive us to an accessible scenario.
- **Maintainability and productivity:** Improve productivity by maintaining more contents with less time.
- **Changeability:** change and extend the solution with no technology background
- **Usability and User Experience:** improve citizen's life, portals have been designed following user experience and user interaction best practices.
- **Technology trends:** get latest Web 2.0 and offer your citizens a way to collaborate and participate on the web.
- **Platform maturity:** MOSS 2007 and Citizen Services Platform are a strong combination of technology, reliability and productivity.
- **Community:** both MOSS 2007 and CSP have a virtual community for platform .Support and for code/components sharing.



## Relevant Features

- **Multilanguage support.** Enhanced navigation among languages and improved content management between sections.



- **Accessibility support.** Portal AA compliant. Re-usable web parts, master pages and page layouts compliant with W3C standards and validators.



- **Customizable look and feel:** your portal will not look like a MOSS 2007 portal. Change easily fonts, colors and layouts
- **Empowered and extensible contents definition:** Tagged information for cross linking references, geo-localizable contents
- **Web 2.0 capabilities improved:** RSS Readers, faceted and more powerful search, folksonomies, configurable newsletter and mailing lists, extended blog capabilities, podcasting.
- **Citizen Management module:** allow your citizens to register and collaborate.

- ✓ Integration with "CSP Forms Engine" by Spenta.
- ✓ Certificates and time stamping modules available
- ✓ Store citizen profile on your own repository with very few configuration steps.
- ✓ Out of the box integration with CRM 4.0 "Contacts" entity.



- **Extension toolkit:** Specific documentation and resources so you can extend and change you portal contents, Mash-Up libraries list

*Ready to launch solution that allows to dramatically reduce time-to-market while providing a fully Web 2.0 enabled portal*

*Accessibility, multi-language support and law compliance are finally supported by MOSS 2007 and Microsoft CSP based product.*

*Extended Edition is ready for Citizen Management data scenarios and for integrating with your back end system. Centralize business processes.*

*Community for MOSS 2007 and Microsoft CSP is there, developing for free components and sharing support experiences*



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